

# WHOLESALE ACCOUNT INFORMATION & APPLICATION 7-11-11 QUANTAFOODS ASSOCIATION

To set up a wholesale account, you **must** do the following:

1. Sign up as a member on [quantafoods.com](http://quantafoods.com)
2. Complete this form & membership application.
3. Fax us all the completed forms to 386-663-9075 and include a copy of your license or certification as a health care provider (you may also mail the forms to our fulfillment center @ 1982 State Road 44 #359, New Smyrna Beach, FL 32168)

## Please type or print clearly with black ink:

Shipping Information: **(you must fill out a form for each shipping address)**

Business Name \_\_\_\_\_ Email: \_\_\_\_\_

Person applying for application \_\_\_\_\_ Degree \_\_\_\_\_ TAX ID # \_\_\_\_\_

Shipping Address: \_\_\_\_\_ (No PO Boxes!)

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_ Phone \_\_\_\_\_ Fax \_\_\_\_\_

Website address: \_\_\_\_\_

## Billing Information (Please provide information exactly as it appears on Credit Card Statement):

Name: \_\_\_\_\_

Street Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

## Payment Information:

Type of credit card:     Visa             Master Card             Discover    American Express NOT ACCEPTED

Credit Card # \_\_\_\_\_ Exp Date \_\_\_\_\_ 3 Digit CCV Code \_\_\_\_\_

Secondary Credit Card # \_\_\_\_\_ Exp Date \_\_\_\_\_ 3 Digit CCV Code \_\_\_\_\_

Signature: \_\_\_\_\_

Please allow only the following people to place my orders: \_\_\_\_\_

**(IF NO ONE IS LISTED ABOVE THE ONLY PERSON THAT WE WILL TAKE ORDERS FROM IS THE PRACTITIONER LISTED ON THIS FORM)**

Signed: \_\_\_\_\_ Date: \_\_\_\_\_

In completing this order and signing above, I agree and understand that information provided by members of **QUANTAFOODS ASSOCIATION** should not be considered a substitute for the advice of a licensed physician and that these supplements are not to be used in patients taking pharmaceutical drugs. I understand that **QUANTAFOODS ASSOCIATION** is a 1<sup>st</sup> and 14<sup>th</sup> Amendment Private Health Association that contracts for services and benefits with private members only, not the public and thus I agree not to see these products to the general public via internet sales. I also understand and agree to take full responsibility for all decisions concerning my health or the health of those that consult with me and hereby release **QUANTAFOODS ASSOCIATION** and all employees from any liability whatsoever. As a **QUANTAFOODS ASSOCIATION** member, I have read and fully understand and agree to the above statement as part and parcel of making this purchase and I agree not to sell these wholesale clinical products to the general public on the internet as sales are only to my in office patients.

**Note: This form must be signed by the Practitioner or Person applying for a wholesale account.**

**QUANTAFOODS ASSOCIATION Ordering Policies**  
**A PRIVATE MEMBERSHIP HEALTHCARE ASSOCIATION**

Please Note: Ordering policies may be updated or changed periodically. Please read carefully before placing an order or contacting us.

**\*Please Remember\***

**When you submit an order you are agreeing to be in accordance with our ordering policies.**

**Contact Information:** If you need to contact us to check on an order, please call, fax, or e-mail us during our normal customer service hours.

**Telephone:** 386-663-9062 **Fax:** 386-663-9075 **E-mail:** [ORDERS@quantafoodsassn.com](mailto:ORDERS@quantafoodsassn.com)

**Hours of Operation:** Our customer service hours: Mon., Tues., & Thurs: 10am-4pm; Wed.: 12pm-4pm. Hours may change due to Vacation or Holidays.

**Our Order Policies:** 1. All orders received are processed promptly, once an order is submitted, it is final and there can be no changes. 2. When you receive your order, please check it for inaccuracies & discrepancies immediately and notify us by phone, fax, or e-mail within 3 business days. (Please also see our Return Policies.)

**Back Orders:** We do not back order supplements. Any products you do not see on your order are out of stock, these products will not appear on your invoice nor will your credit card be charged. You must place another order for these items when they become available.

**Damaged items:** Damaged items or lost shipments should be reported BY YOU to UPS (1-800-742-5877). UPS will not allow us to file the claim, YOU must contact them. Although your entire order is always fully insured, please only file a claim for the items damaged, not the entire order unless the entire order is completely damaged and cannot be used. Once they accept the claim you filed, UPS will then contact us, and the refund check will be sent to us, and we will contact you when we receive the refund check. Also, please make sure you keep the original packaging until your claim is settled. We package our shipments with great care and if you unpack your items and throw the original packaging away, they will most likely deny the claim due to insufficient packing.

**Insurance:** For your protection **ALL** packages will be fully insured before they leave our facility. The cost will automatically be added to your shipping cost.

**Information Change:** If **ANY** of your information changes (i.e. billing information such as billing address, credit card # and expiration. or contact information such as address, phone, or e-mail) it is your responsibility to complete another account form. You can find this form on our website.

**Purchasing Wholesale:** You **MUST** be a licensed or certified practitioner and a **QUANTAFOODS ASSOCIATION** member to take advantage of our wholesale product line and prices to be used for your patients only. Your account is only active as long as your license or certification is valid, if your license or certification expires, you must fax or mail us a copy of the license or certification with your current expiration date before you can continue receiving wholesale prices. If you are interested in ordering wholesale visit us on the web at [www.quantafoods.com](http://www.quantafoods.com) or call 386-663-9062 during business hours. You will find all forms on our website. **SALES TO GENERAL PUBLIC VIA INTERNET, etc IS STRICTLY PROHIBITED.**

**Wholesale Order minimum:** Wholesale purchases require a 4-bottle minimum per product or an order totaling \$250 or more. Exception: Initial Orders. If you are placing a wholesale order and place less than the minimum of 4 and/or your order does not total at least \$250, the products will be charged at retail prices.

**Payment:** All Product Orders must be paid for in **FULL** before they will be shipped out to you. We do not ship COD.

**To Pay by Credit Card:** We accept Visa, MasterCard, and Discover. NO AMEX. **To Pay by Check:** To pay by Check, you **must** call for a total first to assure the order will be paid for in full and the correct amount is issued, then mail it to us, as soon as your check is received, the order will be shipped out. Please make checks payable and send to **QUANTAFOODS ASSOCIATION** Fulfillment Center 1982 State Rd #44 New Smyrna Beach, FL 32168

**Price Changes:** Prices are subject to change without notice.

**Products:** Any products not listed on our order form or website are no longer available. Please use the updated order form included in your box since they reflect the most current prices and product availability.

**Return Policy:** For the protection of our other customers, we do not accept returns. Returns are only accepted when there is a defect in the product or there was a mistake on our end. In this case you will either receive a replacement of the defected product or an in-house credit to be used on a future order. However you **MUST** contact us and have pre-authorization (RAN#) first before returning anything and it must be returned to **QUANTAFOODS ASSOCIATION** Fulfillment Center, 1982 State Road 44 #359, New Smyrna Beach, FL 32168 (NO Exceptions.) Once you receive the RAN#, the return must be shipped back to us within 5 business days. It **MUST** be returned by using UPS ONLY!

**Returned Checks:** If a check is returned, there will be a \$35.00 returned check fee. This information will be kept on file and the Returned checks and fees must be paid in full before any additional orders are filled.

**Shipping Method:** Products will be shipped Monday-Thursday only. (No Exceptions) Shipping and Handling charges are based on the weight of your order and will be charged to your Credit Card accordingly. Since our products cannot withstand extreme hot/cold temperatures, we do not guarantee any products shipped by UPS ground if you are shipping them outside of the south eastern USA area, we recommend UPS 2<sup>nd</sup> Day Air to avoid unnecessary trauma and heat exposure to the products during the 5-day trucking (and bouncing) trip across the USA.

**Same Day Shipping:** Same day shipping is only available if your order is placed by 1pm EST on the days we are open.

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